



Warranty statement

IPP offers twelve (12) months manufacturer's warranty on all parts / products from the date of delivery to the original purchaser. Any parts / products that are found to be defective within this warranty period will, at the option of the manufacturer, be replaced or repaired. The original manufacturer has sole discretion to determine whether a particular part / product will be repaired or replaced.

IPP, together with the manufacturer, will determine the validity of any warranty claim.

Warranty only applies to defects in material and / or workmanship, which occur during normal wear and during proper use. Warranty does not apply to those parts / products that are damaged due to misuse, abuse, negligence, alteration or modification.

Warranty will be voided if the original serial number and / or date code on the part / product is removed or made ineligible.

In some cases and with some parts / products, extended warranty is available and can be purchased. Please enquire if this is part of your requirements.

At all times, it is IPP's intention to make sure its customers receive the right parts / products all the time. If there is an issue, you can be sure that we will work closely with you and the original manufacturer to resolve any problems in the shortest timeframe.

Peter Carson

General Manager

October 12th , 2015